

Emergency Medical Services of Northeastern Pennsylvania

# EMERGENCY MEDICAL SERVICES OF NORTHEASTERN PENNSYLVANIA, INC. ANNUAL REPORT

FISCAL YEAR 2023-24

Authority

In accordance with the Pennsylvania Department of Health Rules and Regulations 28 Pa. Code § 1021.103, The regional council governing body shall submit an annual report to the Department.

Reporting requirements of Appendix A – Work Statement. Comprehensive Annual Report as related to, Coordinate and Improve the delivery of EMS in the Council's region.

Report are due within 30 calendar days of the end of each state fiscal year (June 30th)

Robert M. Carpenter, Executive Vice-President rcarpenter@emsnp.org

Ver 1. 06 Jun 2019

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### **REGIONAL SUMMARY:**

(Provide a summary of the council including regional background / demographic and other information unique to individual region / county)

Emergency Medical Services of Northeastern Pennsylvania, Inc. (EMSNP) is the designated Regional EMS Council serving seven (7) counties in the Northeastern corner of the Commonwealth of Pennsylvania. Incorporated in 1976 as a non-profit 501(c)(3) organization serving five (5) counties. In 2012 the two (2) counties previously served by the Bradford Susquehanna Regional EMS Council joined EMSNP. The region now serves the counties of Bradford, Lackawanna, Luzerne, Pike, Susquehanna, Wayne and Wyoming. With a population of approximately seven hundred eighty thousand (760,000) people, the region covers four thousand nine hundred eight-seven (4,987) square miles and includes both a mix of urban areas and very rural areas. Much of the rural population also has mountain terrain creating challenges to our EMS agencies. There are one hundred twenty (120) EMS agencies serving our population, both volunteer and paid. This fiscal year our region has been home to thirteen (13) hospitals that have a licensed emergency department. Two (2) rural counties within our region do not have access to a hospital or emergency department within the county.

We are very active in emergency preparedness, working with all public safety organizations, emergency management agencies, the emergency preparedness coordinator, as well as our EMS partners. Our organization maintains considerable assets to assist local, county, and state agencies in times of disaster such as floods, hurricanes, tornadoes, and pandemics. One of two (2) mobile kitchens in the Commonwealth is maintained by the region.

EMSNP has eleven (11) accredited EMS Educational Institutes that are accredited through the region. Six (6) of the EMS Educational Institutes provide BLS certification programs only, three (3) provide BLS and AEMT certification programs, and one (1) provides both BLS and Paramedic certification programs. An additional EMS Educational Institute is accredited through this region for purposes of using Pennsylvania EMS agencies and hospitals as clinical sites. EMSNP also supports sixty-six (66) accredited Continuing Education Sponsors.

### 1. Board of Directors \ Health Council Officers

President: John J. Lasky, EMT-P

Vice President: James Pettinato, PHRN

Treasurer: Timothy D. Rowland, EMT-P, Coroner

Secretary: Patricia K. Mohn, EMT-P

(Please list all other members below)

	NAME		NAME
1	Edward Szafran, NRP – 2 <sup>nd</sup> Vice President	25	Cheryl MacDonald-Sweet, BSN, RN, CEN
2	Derrick P. Hall, NRP – 3 <sup>rd</sup> Vice President	26	David Magliacane, EMT
3	Robert M. Carpenter, NRP – Exec. VP	27	James H. Mould, EMT
4	Essie Reed-Schrader, MD – Med. Director	28	Michael Newmark, DC
5	Christopher Berry, MD – Asst. Med. Direct	29	Terry Osborne
6	Joseph Albert	30	Jeff Porter, 911 Director
7	Wendy Allen-Smith, EMT-P	31	Stanton Pratt
8	John Andrzejewski III	32	Philip Price, EMT
9	Candace L. Beddoe, PHRN	33	Fred Rosencrans
10	Lance Benedict, Sheriff	34	Brian Saracino, DO, FACEP, PHP
11	Carol Berry, RN	35	Anthony Sauter, MD
12	George Bieber	36	Jill Shaw, EMT
13	Bart Burne, EMT, M.Ed.	37	Jude C. Spellman, EMT-P
14	Deborah Clark, BSN, MS, RN, CEN	38	Ronald Tezzano, EMT-P
15	Daniel Corallo, EMT	39	Commissioner Richard Wilbur
16	Marylou Corbett	40	
17	Christopher P. DeNaples, NRP	41	
18	G. Richard Garman	42	
19	David Grasso, MD	43	
20	Howard J. Grossman	44	
21	Kirk Hinkley, MD	45	
22	Stacy Huber, Mayor	46	
23	Allen Kearney	47	
24	Lisa LaRock, RN, CCRN, PHRN	48	

## 2. Regional EMS Council Staff:

# **Executive Director** Robert M. Carpenter, NRP

STAFF POSITION	NAME
EMS Field Specialist	Wallace L. Boyle, EMT-P
EMS Education Coordinator	Garrett B. Schneider, NRP (Started May 2, 2024)
EMS Development Specialist	John E. Campos (Retired on September 1, 2023)
Prehospital Care Coordinator	Eugene Lesneski, EMT-P
Training/Data Assistant	Kathryn Zongila (Deceased on August 11, 2023)

# 3. Regional Medical Director(s)

	NAME
1	Essie Reed-Schrader, MD – Medical Director
2	Christopher Berry, MD – Assistant Medical Director

### 4. Financial Statement of income and expenses:

	Final Budget	Expended
Personnel Services	\$484,445.46	\$268,742.27
Consultant Services	\$5,250.00	\$5,250.00
Prehospital Provider Services & Activities	\$93,796.75	\$208,206.11
Patient Services	\$0.00	\$0.00
Supplies/Equipment	\$22,189.67	\$21,526.59
Travel	\$2,394.00	\$2,298.54
Other Costs	\$359,282.81	\$372,537.99
TOTALS	\$962,108.69	\$878,561.50

NOTE: THE AMOUNTS SHOWN ABOVE ARE PRELIMINARY END OF YEAR TOTALS AND NOT FINAL AUDIT AMOUNT

### 5. Special Project Funding:

Projects as determined by the Department to be appropriate and necessary for the implementation of a comprehensive statewide EMS system. The amounts listed below are included in the categorical totals shown above.

	Amount:
EMS Testing, Certification, & Licensure	\$75,000.00

Project Narrative:

EMS Testing: EMSNP receives invoices and pays/reimburses the other Regional Councils for the cost of all advanced level psychomotor exams (AEMT & Paramedic) excluding National Registry Representatives.

State Certification & Licensure: EMSNP serves as the purchasing and distribution point for all certification and licensure materials to include patches, blank cards, printer ribbons, licensure decals, date bars, and out of service vehicle decals. This includes scoring all rescue exams, issuing pass/fail rescue letters, and distribution of rescue patches and certificates of certification to successful candidates.

	Amount:
State Rescue	\$0.00

Project Narrative:

EMSNP receives all vehicle rescue student applications and processes all examinations in the Commonwealth for the Department of Health and the State Fire Academy Joint Rescue Program. This is for both Basic Vehicle Rescue and Special Vehicle Rescue. This includes maintaining the state rescue registry.

### 6. Regional Activities/ Organizational Management

Data of the augment Comprehensive Regional EMS System Plan	Date
Date of the current Comprehensive Regional EMS System Plan	
Number of Board of Director Meetings \ Health Council meetings/Executive Meetings	12

Public Education Stop-the- Bleed Events	5
Public Education CPR Events	25
Number of Legislative Inquiries or Contacts	1
Technical Assistance Request (local entities and elected officials)	5

Regional Activities/ Organizational Management Project Narrative:

EMSNP continues to provide community CPR programs and have trained one hundred forty-four (144) people during this fiscal year. EMSNP also provided two (2) Adult First Aid classes training twenty-eight (28) students. EMSNP supported one (1) NAEMT/IAFC's First On The Scene (FOTS) program in Susquehanna County training ten (10) young adults on how to respond in an emergency.

Stop-the-Bleed Events continue to be held in cooperation with Geisinger Community Medical Center (GCMC). The number above includes events whereas a staff member was present but does not include total events provided by the program.

EMSNP staff remain actively involved in many injury prevention initiatives. One (1) staff member participates in the Lackawanna County Suicide Prevention Alliance and the Susquehanna County Suicide Awareness Initiative. One (1) staff member also participates in the Northeast Pennsylvania Taskforce Against Human Trafficking, Women's Resource Center's Lackawanna County & Susquehanna County Medical Advocacy Taskforces, Crisis Intervention Team of NEPA Advisory Committee & Planning Committee, and the Wyoming County STOP Coordinating Team.

Staff attended a Health Fair in Luzerne County and a Senior Expo in Wyoming County.

EMSNP has two staff members on the Northeast Pennsylvania Child Passenger Safety Taskforce. In collaboration with the Pennsylvania Traffic Injury Prevention Program (PA-TIPP), Northeast Highway Safety Program, Lackawanna County Community Traffic Safety Program, Pennsylvania State Police, PennDot, and regional EMS Agencies. EMSNP has participated in eleven (11) car seat check events. One (1) staff member assisted with instruction of three (3) National Child Passenger Safety Technician (CPST) courses in Lackawanna and Luzerne Counties. Two (2) Child Passenger Safety Taskforce meetings were attended. EMSNP continues to be a car seat fitting station and loan program providing car seats to caregivers in need to assure that children in our region ride safely on the roadways.

A Child Passenger Safety for Hospital Staff presentation was given to all Geisinger Health System Pediatric Operations Managers.

Staff continue to actively participate in the Pennsylvania EMS for Children (EMSC) program as members of the EMSC Advisory Committee. Four (4) EMSC Committee meetings were attended along with six (6) Pediatric Voluntary Recognition Program Review Subcommittee meetings and a Pediatric Emergency Care Coordinator learning session. A staff member attended NAEMSO in Pittsburgh to present on the EMSC program in Pennsylvania.

One (1) EMSNP staff member is a Suspected Child Abuse and Neglect for EMS instructor through the American Academy of Pediatrics, Pennsylvania Division. Two (2) SCAN-EMS classes were presented with one (1) in Pike County and one (1) in Wayne County.

EMSNP also coordinated the following continuing education/training programs for the region:

- PA Mental Health Procedures Act (Lackawanna County)
- Vicarious Trauma (Luzerne County)
- Two (2) Crisis Intervention Team trainings (Lackawanna County)
- Responding to Domestic Violence (Wyoming County)
- Practice, Partnerships, and Prevention: Using a Health Equity Approach to Address Domestic Violence, Sexual Assault Conference (Lackawanna County)
- Human Trafficking Conference (Luzerne County)
- Advanced Crisis Intervention Training (Lackawanna County)

Staff continues to participate as the EMS Liaison for the Susquehanna and Wyoming County Child Death Review Team (CDRT) and the Wayne County CDRT. A staff member is one of the Co-Chairs for the Luzerne County CDRT and the Susquehanna and Wyoming County CDRT. EMSNP staff have attended a total of seven (7) CDRT meetings.

EMSNP remains actively involved in all Regional EMS Education Coordinator activities.

EMSNP remains active with the Concepts in Trauma & Critical Care Conference. All staff members are on the conference committee, assisted with coordinating the in-person conference, and have attended many committee meetings.

Staff attended the virtual Pennsylvania Statewide EMS Conference and assisted with operations at the Seven Mountains EMS Council Spring EMS Conference.

Staff presented at the Seven Mountains EMS Conference, Bradford County EMS Teaching Day, & Practice, Partnerships, and Prevention: Using a Health Equity Approach to Address Domestic Violence, Sexual Assault, and Human Trafficking Conference.

One (1) staff member participates as a member of the First Responder Addiction and Connection to Treatment (FR-ACT) Advisory Council and has attended one (1) meeting. Staff continue to support and participate in the NEPA Crisis Intervention Team, including participating in the CIT Planning and Advisory Committees. Staff have assisted in team training and the Regional CISM team has attended two (2) resource fairs providing resources and information to the team members.

EMSNP continues to operate an active Critical Incident Stress Management (CISM) team. The team has responded to eighteen (18) group debriefings, one (1) defusing, and fifteen (15) individual 1:1 responses. The team offered two (2) Pre-Incident Educational opportunities. Two hundred and sixty (260) individuals in total received assistance from this team. Multiple training courses were completed by CISM team members throughout the year as well.

Staff participated in two (2) EMS flag presentations for deceased providers in recognition of their service to our EMS system.

EMSNP continues to support candidates for EMS certification by offering ninety (90) day access to the MedicTests.com test preparation website and offering financial support to EMS Agencies for the cost of certification examinations. These programs are available for all certification levels.

EMSNP continues to loan equipment to EMS Agencies to support Emergency Vehicle Driver Training (EVDT) programs, car seat checks, and other EMS training programs.

### 7. Continuous Quality Improvement

	Quantity
Number of Clinical Cases Reviewed by Regional QI Committee	114,922
Accidents Involving Ambulances / EMS Personnel Reported in the Region	5
Number of Times the Regional QI Committee Met	4

Continuous Quality Improvement Narrative:

EMSNP continues to do 100% Quality Improvement review on all Ketamine administration documentation. Four (4) ALS agencies are currently participating in the Ketamine program for delirium with agitated behavior and pain management.

Two (2) ALS agencies are currently participating in the TXA administration program. Our Quality Improvement committee reviews 100% of these cases.

One (1) ALS agency is currently carrying Hydroxocobalamin. Our Quality Improvement committee reviews 100% of these cases.

Five (5) BLS agencies are currently participating in the Syringe based Epinephrine administration program. Our Quality Improvement committee reviews 100% of these cases.

All PCR data is being reviewed for the following elements using a "dashboard" to show trending data compared to established benchmarks:

- Lights and Sirens Use
- Trauma Criteria & Pre-Arrival Alerts or Activations
- Altered Mental Status & Stroke Symptoms for BGL assessment, Stroke Scales, & Pre-Arrival Alerts or Activations
- Cardiac Arrests for ROSC, CPR Quality, & Field Terminations
- ETCo2 for all Advanced Airways
- ST-Elevation MI for 12-Lead EKGs
- Use of Pediatric Safe Transport devices in patient's less than 18-years-old
- Pain Management and Antiemetics

Data submitted by EMS Agencies and Medical Command Facilities is reviewed for clinical and operational issues. QI is reviewed and discussed at each Medical Command Facility accreditation visit as well.

Several members of the QI Committee attended the one-day Resuscitation Academy for High Performance CPR in Georgetown, DE to bring the education back to Northeastern Pennsylvania.

### 8. Medical Direction

Quantity

Regional Medical Advisory Committee meetings	4
Accredited Level I Trauma Centers	2
Accredited Level II Trauma Centers	1
Accredited Level III Trauma Centers	0
Accredited Level IV Trauma Centers	3
Accredited primary Stroke Centers	6
Comprehensive Stroke Centers	1
Thrombectomy Capable Stroke Centers	0
Acute Stroke-Ready Hospitals	0

Medical Direction Narrative:

EMSNP staff continues to support and assist the hospitals and healthcare systems within the region as it relates to Emergency Medical Services. Staff periodically review the stroke center lists to assure that certified facilities have submitted the appropriate documentation to be included on the Bureau of EMS listing.

Three (3) Medical Command Facilities (MCF) were inspected and re-accredited. We currently have a total of twelve (12) MCFs. We continued to review the medical command physicians for satisfying the certification and recertification requirements.

EMSNP staff continues to serve in active membership on GCMC Multidisciplinary Trauma Committee, the Geisinger Wyoming Valley (GWV) EMS Advisory Committee, and the GCMC Trauma Performance Improvement Committee.

### 9. Systems Operations

	Quantity
Spot inspections conducted – EMS Agencies	5
Spot inspections conducted – EMS Vehicles	7
Spot inspections conducted – Continuing Education Sponsors	4
Spot inspections conducted – Education Institutes	0
Spot inspections conducted – Medical Command Facilities	0
Number of Safety Inspections Conducted	1
Number of Vehicles Inspected During Safety Inspection	8
Photo & Signatures Added to Certification Cards	243

BLS Psychomotor Examinations Conducted	13
Number of BLS Psychomotor Exam Candidates Tested.	210
ALS Psychomotor Examinations Conducted	2
Number of ALS Psychomotor Exam Candidates Tested	36
Certification Class Visits Conducted	8
Number of EMS Agency Re-Inspections Conducted	52 Vehicles
Number of Authorized Inquiry Reports Filed with the Bureau	0

Systems Operations Narrative:

EMSNP completed inspections and processed three (3) new EMS agencies with a total of six (6) vehicle inspections. Fifteen (15) EMS Agencies renewed their licensure with a total of fifty-seven (57) vehicles inspected. Twenty-four (24) new/replacement vehicles were inspected to include three (3) QRS, Fourteen (14) ambulances, three (3) squads, one (1) reserve unit, and one (1) Critical Care Transport (CCT) unit. Six (6) agencies completed an upgrade to include four (4) IALS and two (2) ALS. Four (4) temporary vehicle requests were processed.

Staff investigated eighty-eight (88) FARS Reports for PennDot.

EMSNP has entered three (3) CPR cards for providers, approved three thousand eighty-two (3082) continuing education by endorsement submissions, and denied or sent six hundred fifty-five (655) applications back to the provider. Five hundred thirty-nine (539) continuing education classes were approved, nineteen (19) continuing education classes were either denied or sent back for further information, twenty-six (26) certification classes were approved, and fifteen (15) certification classes were either denied or sent back for further information. Sixty-three (63) new courses were approved and eighteen (18) were denied or sent back for further information.

EMSNP started FY 2023-24 with sixty-one (61) Continuing Education Sponsors and ended with sixty-six (66). Thirteen (13) renewals, two (2) reinstatements, and eight (8) new continuing education sponsors were processed. We began FY 2023-24 with ten (10) EMS Educational Institutes and ended with ten (10). Two (2) EMS Educational Institute renewals were inspected, processed, and approved.

We processed one (1) EMR, forty-five (45) EMT, two (2) AEMT, and twenty-seven (27) Paramedic certification by endorsement applications. No non-DOH EMR challenges were successfully tested and were certified by the Department of Health. Twenty-four (24) applications were returned to applicant for failure to follow through with the process.

At the beginning of FY 2023-24, EMSNP had one-hundred ninety-one (191) certified EMS instructors and ended with two-hundred and eight (208). Forty-one (41) EMS Instructors were renewed, zero (0) were reinstated, and seventeen (17) were newly certified.

Two hundred twenty-four (224) EMSVO applications were approved, sixty-eight (68) applications were either denied or returned for further information, and ten (10) EMSVO's were reinstated.

seventeen (17) PHRN candidates, no PHPE candidates, and six (6) PHP candidates were processed and certified. Nine (9) name changes were processed, and ten (10) replacement cards were mailed to providers.

Medical Command Physicians processed: Seventeen (17) new applicants. Twenty-nine (29) reregistration's.

Four (4) administrative access accounts were approved in the EMS Registry.

Seventy-five (75) identity verifications were completed using Skype.

Five (5) EMS Educational Institution Advisory Committee meetings were attended. Two (2) satellite locations were inspected for EMS Educational Institutes.

EMSNP trained approximately ten (10) new skill evaluators to ensure continued staffing at all psychomotor exams.

EMSNP has processed seven hundred seventy-three (773) total Vehicle Rescue examinations to include seven hundred eight (708) Basic Vehicle Rescue Technician exams and sixty-five (65) Special Vehicle Rescue Technician exams.

### 10. Emergency Preparedness Activities

	Quantity		
Coalition / Task Force Meetings Attended (only EMSOF funded staff attendance)	26		
Table Top Exercises Attended / Conducted			
Full Scale / Functional Exercises Attended / Conducted			
Special Event Plans Submitted			
Responses / Deployments			
Strike Team Agencies			

Emergency Preparedness Narrative:

Two (2) staff members participated as the ESF-8 EOC representatives for the Susquehanna Steam Electric Station Full Scale local drill at Luzerne County EMA. One (1) staff member participated in several training courses for the Wyoming County EOC.

Staff attended numerous regional, state, and national preparedness educational opportunities which include but not limited to:

- ICS-400: Advanced ICS for Command and General Staff
- Adult Mental Health First Aid
- Safe Travel for All Children: Transporting Children with Special Health Care Needs
- PRE 100 Active Shooter Exercise Development Workshop

- OSHA 10 Safety Training for EMS
- NAEMT EMS Safety Officer Course
- Safe Kids Pennsylvania/Child Death Review SUID Summit
- End Violence Against Women's International Conference on Sexual Assault, Domestic Violence, and the Cycle of Justice
- 2024 Healthcare Preparedness Program Symposium
- L0146 Homeland Security Exercise and Evaluation Program (HSEEP)
- Child Passenger Safety on School Buses

Staff participated in the Pennsylvania BEPR ESF-8 Meetings for the Northeast District Office Counties. Staff actively participates on the Northeast Healthcare Coalition and Central Regional Healthcare Coalition and both respective EMS workgroups. One (1) staff member co-chairs a healthcare coalition zone and sits on the Healthcare Coalition board.

EMSNP continues to support the EMS Agencies with availability of several Aeroclave devices for ambulance decontamination and houses one of the Juvare EMTrack kits.

A staff member has attended Juvare Training.

EMSNP staff attended fifteen (15) county EMS organization meetings and supported the Wayne County Fair by loaning Active Threat Bags and coordinating Naloxone to be on hand.

Staff continues to participate in Bureau of EMS and Healthcare Coalition Radio Checks.

### 11. Board of Director \ Health Council Meetings

DATE:	TIME	LOCATION
07/26/2024	4 PM	EMS of Northeastern Pennsylvania, Inc. (Virtual option)**
08/04/2023	12 Noon	Virtual**
08/10/2023	9 AM	Virtual**
08/15/2023	12 Noon	Virtual**
08/30/2023	12 Noon	EMS of Northeastern Pennsylvania, Inc. (Virtual option)
10/25/2023	12 Noon	EMS of Northeastern Pennsylvania, Inc. (Virtual option)**
11/29/2023	12 Noon	EMS of Northeastern Pennsylvania, Inc. (Virtual option)
12/21/2023	9 AM	Virtual**
01/31/2024	12 Noon	Virtual**
02/28/2024	12 Noon	EMS of Northeastern Pennsylvania, Inc. (Virtual option)
04/24/2024	11 AM	Virtual**
05/29/2024	12 Noon	EMS of Northeastern Pennsylvania, Inc. (Virtual option)

<sup>\*\* =</sup> Executive Committee Meetings

### 12. Medical Advisory Committee Meetings

DATE:	TIME	LOCATION
09/11/2023	4 PM	EMS of Northeastern Pennsylvania, Inc. (Virtual option)
12/21/2023	4 PM	EMS of Northeastern Pennsylvania, Inc. (Virtual option)
02/15/2024	4 PM	EMS of Northeastern Pennsylvania, Inc. (Virtual option)
05/16/2024	4 PM	EMS of Northeastern Pennsylvania, Inc. (Virtual option)

# 13. Quality Improvement Committee Meetings

DATE:	TIME	LOCATION
09/12/2023	4 PM	EMS of Northeastern Pennsylvania, Inc. (Virtual option)
12/14/2023	4 PM	EMS of Northeastern Pennsylvania, Inc. (Virtual option)
02/15/2024	3 PM	EMS of Northeastern Pennsylvania, Inc. (Virtual option)
05/09/2024	4 PM	EMS of Northeastern Pennsylvania, Inc. (Virtual option)

### 14. Regional Accomplishments:

Narrative:

EMSNP coordinated and/or supported six (6) car seat checks as part of our Fifth Annual EMS for Children Day event during EMS Week. There was one (1) car seat check in Lackawanna County, three (3) in Luzerne County, one (1) in Pike County, and one (1) in Susquehanna County.

Staff collaborated with the Bradford County Department of Public Safety and the Guthrie clinic to provide a car seat check and information to the Bradford County Community at the Troy Fair.

Staff were invited and attended two (2) EMS Agency celebration events.

Staff began to offer office hours at the Bradford County Department of Public Safety one (1) day each month to enhance relationships and allow for easier access to the Regional EMS Council.

A regional provider was awarded the 2024 BLS Practitioner of the Year Award and regional county commissioners received the Dr. George Moerkirk Memorial Outstanding Contributions to EMS Award.

EMSNP continues to support County-Wide Response Plan efforts and has attended three (3) meetings related to response plans. Two (2) County-Wide Response Plans in the region are approved with several others being drafted.

One staff member is on the Board of Directors for the National Alliance for Mental Illness Northeast Pennsylvania Region.

EMSNP participated in four (4) Pennsylvania Emergency Health Services Council (PEHSC) meetings and four (4) statewide MAC meetings.

EMSNP assisted stakeholders to fill a pending gap in Wyoming County with discussions related to Advanced Life Support (ALS) programs within the county.

Two (2) staff members assisted the Pennsylvania Department of Health, Bureau of EMS with recruitment initiatives and education at the Pennsylvania Farm Show.

A staff member obtained the Continuity of Operations Excellence Series – Level I Professional Continuity Practitioner credentials through FEMA and the Recruitment & Retention Coordinator credentials through the International Association of Fire Chiefs.

Staff brought all regional PSAPs together to collaborate and begin the process of an EMD re-write to allow for the appropriate dispatch of an IALS unit.

The Pennsylvania Rural Hospital Roundtable was attended by a council staff member.

EMSNP agreed to process Fireworks Tax payments for three (3) of the county-run regions.

Our office hosted an MCI Training sponsored by the Northeast Healthcare Coalition. The office also hosted several Child Passenger Safety trainings sponsored by PA-TIPP.

Staff attended the Bradford County Public Safety Center Open House to educate on resources the EMS Council has available.

The initiative to support NEMSIS data collection for all Regional EMS Agencies who wish to participate was continued.

The Region has considerable assets for emergency preparedness to include:

- 1. MESS Trailer (Mobile Kitchen)
- 2. MSEC Trailer (2)
- 3. CCP Trailer
- 4. Strike Team Trailer
- 5. Six-Wheel UTV & Trailer
- 6. 80KW Generator
- 7. Light Tower & Generator
- 8. MSS (3)
- 9. Fast Shelter with floors (2)
- 10. Other equipment and supplies to support the MESS, MSEC, CCP, & MSS.

All publicly available certification classes and continuing education classes registered in the region are posted both on our website and on social media.